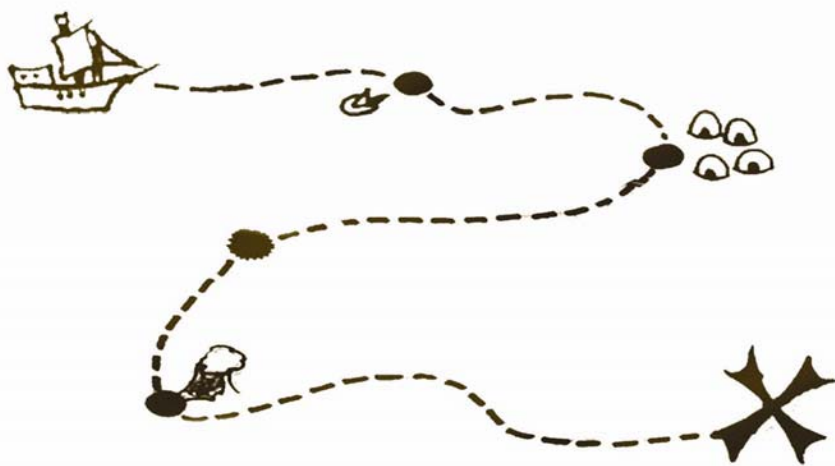


# A POET FAMILY'S LIFE FOR ME!

## FAMILY RESOURCE GUIDE



WHITTIER COLLEGE ORIENTATION 2007

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## WELCOME FROM THE DEAN

Dear Whittier College Poet Family,

Welcome to Whittier College! As you and your student begin the next chapter in your lives, we want to provide you with information and tips to help make the college experience successful and rewarding.

Being the parent of two college students myself, I can identify with the range of emotions you may feel. On one hand, you are proud of your student's accomplishments and excited about the next stage in his or her life. On the other hand, you might be scared about how your relationships could change and be full of anticipation about the challenges and opportunities to come.



This booklet was written to provide resources and to answer typical parent questions. Please read it over! The Dean of Students Office and all other offices within the Division of Student Life are here to help make the transition of your college student a success.

Best wishes for a successful Whittier College experience!

Sincerely,

A handwritten signature in cursive script that reads "Jeanne Ortiz".

Jeanne Ortiz, Ph.D.  
Dean of Students

## PARENTING YOUR COLLEGE STUDENT

*Each year, more than two million students begin a new phase of their lives as they enter college. The coming year will be filled with excitement, joy, fear, pain, anticipation, and discovery for you and your student. While no one can predict what your student's college experience will bring, here are a few suggestions that will help you adjust during your student's years in college.*

### **Expect change**

Your student will change. It will happen either dramatically within the first months, slowly over the college years, or somewhere in between. It's natural, inevitable, and can be inspiring and beautiful; though change can be difficult, too. College, and all the experiences surrounding it, affect changes in a student's social, vocational, and personal behavior. You can't stop the change and growth. You may not understand it, but it is within your power to accept it.

Remember that your student will basically remain the same person that you sent away to college, aside from interests and experiences. The changes he or she will experience are part of a maturation process that doesn't happen immediately.

### **Remember, it takes time to adjust**

The first few days and weeks at school are packed with new experiences. The challenges of meeting new people and adjusting to unfamiliar situations take a lot of time and energy. The transition to a new environment may seem overwhelming to your student. There may be moments when they long for the tried and true life they have left behind. Still, most students adapt well to their new environment, and in time, will become used to the new "norm."

### **Write (even if they don't write back)**

While it may seem that your student is eager to embrace the independence that accompanies college, most students are still anxious for family ties and the security those ties bring. Some family members may misinterpret the quest for independence as rejection. Many students would give anything for news from home and family, however boring that news may seem to you.

There is nothing more depressing than an empty mailbox, so write or send e-mail. Don't expect a reply to every letter you write—be prepared for unanswered correspondence. All mail should be addressed as:

Student Name  
Whittier College  
P.O. Box 634  
P.M.B. \_ \_ \_ \_ (P.M.B. stands for Personal Mail Box)  
Whittier, CA 90608

### **Ask questions (but not too many)**

College students are eager to establish their independence and often resent interference with their new-found lifestyles. Still, some desire the security of knowing their family is still interested in them.

Family curiosity can be unproductive and alienating or relief-giving and supportive, depending on the attitudes of the persons involved. Questions marked with “I have a right to know” feelings, ulterior motives, and nagging can be harmful. However, honest inquiries and other “between friends” communication and discussion will most likely enhance the family-student relationship.

### **Visit (but not too often)**

Visits by family (especially when accompanied by shopping sprees and/or dinners) are another favored part of the college experience. These visits are a nice time for family members to become acquainted with, and to gain an understanding of, their students’ new activities, commitments and friends. However, spur-of-the-moment “surprises” are usually not appreciated; pre-emption of a planned weekend of studying or other activities can have disastrous results.

Expect and encourage students not to come home every weekend. Spending time on campus is one of the best ways to make friends.

### **Call (but not everyday)**

Some students, especially at the beginning of their college career, will call you with all sorts of questions, maybe several times a day. Questions range from how to do laundry and how to pay tuition, to advice about a roommate situation. Communication is good, but try to limit telephone calls to no more than once per day. When you do talk to your student, rather than telling your student what to do, ask questions like, “Who could you talk to on campus about this problem?” Encouraging independent decision making is an important skill developed in college.

### **Don’t say “These are the best years of your life”**

At times, your student’s college years will be filled with indecision, insecurity, disappointment, and mistakes. They will also be full of discovery, inspiration, good times, and best friends. But, it’s not always the good that stands out. Your student may not agree that these are “the best years” while he or she is suffering with the trials and tribulations of adjusting to a new environment. A great deal of pressure can be placed on students to always appear to be having “the time of their lives.”

Any parent who believes that all college students get good grades, know what they want to major in, always have activity-packed weekends, have hundreds of close friends, and lead carefree lives is wrong. So are the parents who think that “college-educated” means “mistake-proof.” Those who accept and understand the highs and lows of their student’s reality can help provide the necessary support and encouragement.

### **Trust them!**

Self-discovery and the transition into adulthood are difficult enough tasks without feeling that the people whose opinions you respect the most are second-guessing you. You and your student may have differences of opinion. It is important to realize that these differences are not a battle between right and wrong; rather, they should be thought of as different points of view. It is vitally important that your student knows you love, respect, and are supportive of him or her. Your relationship and the college years will be better for it.

## WHITTIER WEEKEND—*You're Invited!*

*This is not the final schedule; some changes may occur.*

*All events are free except those marked with \*\**

### Thursday, October 25

**Mr. and Ms. Whittier Competition**  
7:00 p.m. Upper Quad

### Friday, October 26,

**Registration/Hospitality/Internet Café**  
11:00 a.m. – 5:00 p.m. Hoover Patio

**Poet College Sessions**  
11:00 a.m. – 2:00 p.m. Various classrooms

**Lunch for Alumni, Families & Students\*\***  
12:30 p.m. Upper Quad

**Whittier: Yesterday, Today & Tomorrow**  
1:00 p.m. Lautrup-Ball Cinema/Hoover 100

**Campus Behind-the-Scenes Tour**  
1:45 p.m. Meet at the Rock

**Purple & Gold Bonfire and Pep Rally**  
7:30 p.m. Upper Quad

### Saturday, October 27, 2007

**Registration/Hospitality/Internet Café**  
8:30 a.m. – 4:00 p.m. Location TBD

**President's State-of-the-College Address  
and Town Hall**  
9:30 a.m. Location TBD

**College Applications "Secrets to Success"**  
11:00 a.m. Location TBD

**Coaches Talk**  
1:00 p.m. Deihl Hall 118

**Homecoming Carnival & Barbecue\*\***  
1:00 p.m. – 4:00 p.m. Upper Quad

**Alumni Faculty Master House  
Dedication Ceremony**  
1:30 p.m. Johnson House

**Receptions for Affinity Groups**

- Study Abroad
- LGBT & Friends
- Alianza de los Amigos
- Entertainment Industry Professionals
- Friends of Whittier Lacrosse

2:00 p.m. – 4:00 p.m. Location TBD

**Homecoming Football Game vs.  
Claremont McKenna College**  
4:00 p.m. Memorial Stadium

### Sunday, October 28, 2007

**Walk with President Herzberger**  
7:30 a.m. Meet at the Rock

**Whittier College Day at  
First Friends Church**  
11:00 a.m. 13205 Philadelphia Street

**36<sup>th</sup> Annual Tardeada\*\***  
12 p.m. – 3:00 p.m. Upper Quad

*More information can be found at <http://alumni.whittier.edu>*

## HOTEL INFORMATION

*Special hotel rates may be available at:*

**Radisson Hotel Whittier**  
(562) 945-8511

**Vagabond Inn Whittier**  
(562) 698-9701

**Double Tree Hotel Rosemead**  
(323) 201-3461

**Holiday Inn Select La Mirada**  
(714) 739-8500

*You must mention Whittier College to receive these discounts.*

# FREQUENTLY ASKED QUESTIONS

## General Information

***When my student tells me about an academic, social or personal problem he or she is experiencing, what should I do?***

Many parents have spent the first 18 years of their student's life very involved in school and extra-curricular activities, and many have intervened to help resolve issues that arose. College provides the opportunity for students to learn to resolve problems on their own. As tempting as it may be to pick up the phone when your student tells you of a problem he or she is experiencing, the best thing you can do is encourage your student to talk to someone on campus about the concern. Many students don't know where to go; the Dean of Students Office is a great place to start. The Dean of Students can help your student or refer him or her to the appropriate resource on- or off-campus.

Two of the most important skills students learn during college are self-advocacy and problem-solving. These are essential skills for the workplace and life. Of course, if your student has tried to resolve an issue on his or her own and has not been successful, please feel free to call the Dean of Students Office.

***I keep hearing about FERPA. What is it?***

FERPA stands for the Federal Educational Rights & Privacy Act. Passed in 1976, this law guarantees students three rights:

1. the right to review all educational records;
2. the right to seek to amend educational records, and;
3. the right to have control over who may have access to their records.

Records are defined as mid-term grade reports, semester grades, financial aid, transcripts, and medical, disability, discipline, or counseling records. Students must give permission to reveal those records to others, including parents. That's why the semester grade report or bill is sent to the student (even though parents often pay the bill).

The best thing you can do is maintain open communication with your student regarding his or her grades, financial aid, and tuition bills. Students may request that grades or bills be sent directly to parents by filling out a form in the Registrar's Office. The law does allow communication with parents in life-threatening situations; if an alcohol violation has occurred; if there is misconduct that is likely to result in the loss of housing, suspension, or loss of privilege in participation in commencement. Designated "directory information" will be released to parents unless the student has specifically requested that the information remain private.

## Academics

***What if my student has difficulty in a course?***

If your student is having trouble in a course, the first step is to recommend that your student speak with the instructor. The instructor may be able to suggest study skills, further reading, or study groups that may aid your student. In addition, your student can explore the many opportunities for tutoring assistance, supplemental instruction or academic coaching at the Center for Academic Success (CAS).

***What services are provided through the Center for Academic Success (CAS)?***

CAS provides the following services free of charge:

- **Academic Guidance:** Professional staff can help your student assess his or her academic strengths and weaknesses, develop a customized learning plan to evaluate learning styles and improve current study skills.
- **Tutoring:** CAS provides one-on-one tutoring in most subjects through dedicated students who are committed to assisting their peers.
- **Supplemental Instruction (SI):** Historically challenging courses are targeted for SI, whereby students who have already completed and excelled in the course conduct additional review sessions each week to discuss and tackle course content.
- **Academic Coaching:** If your student desires greater accountability in his or her studies, weekly one-on-one assistance, and specialized tutoring, he/she can request an Academic Coach to help in this process.
- **INTD 60:** CAS teaches INTD 60: Strategies for Academic Enrichment, a one-unit course that focuses on how to manage and enhance the college experience.
- **Workshops:** CAS offers two workshop series. The fall workshops focus on writing issues. The spring semester workshops cover life skills.
- **Computer Lab:** CAS has ten computers for general student use.

To take advantage of any CAS services, students can call x4816, visit the Center located in the Science Building, or e-mail [cas@poets.whittier.edu](mailto:cas@poets.whittier.edu). Appointments are recommended for many of the services, but students may also be served on a walk-in basis depending on availability.

***How will my student know what courses to take?***

All first-year students are assigned a faculty mentor, who will advise them on which courses to take. Once your student declares a major, he or she may switch to a faculty advisor who teaches in that particular department.

***If my student is doing poorly in class, will the College send notice before grades?***

Yes, in the middle of every semester, the College sends a letter to the campus mailbox of each student who is performing poorly in class. These mid-semester warnings are sent by faculty and cover the following areas: (1) attendance; (2) class participation; (3) regular preparation for class; (4) completion of assignments; (5) understanding and comprehension of material; (6) effort put into the class; and (7) graded assignments, papers, quizzes, or exams. Whether or not your student receives any mid-semester warnings, it is recommended that all college students visit their professors' office hours regularly to assess their progress in class.

***What is the normal study load?***

A normal course load for students planning to graduate in four years is 30 credits per year. This can be accomplished by taking 15 credits each semester or, in some years, by taking 13 credits each semester and a four-credit course during the January Interim session. A minimum full-time study load is 12 credit hours per semester. More than 15 credit hours per semester will incur additional tuition charges. More than 17 credit hours per semester must be approved by the student's faculty advisor and certified by the registrar.

***Where will student grade reports be sent?***

Grades are available online to students at the end of each term. By request only, printed grade reports may be sent to the student's campus mailbox or permanent address.

## **Counseling**

### ***What type of assistance is available if my student has personal difficulties?***

The Counseling Center offers short-term, problem-focused therapy to students who are experiencing personal difficulties that are interfering with their academic and interpersonal success. The Center also assists students in identifying campus resources and community resources that can be helpful. Counselors are not medical professionals and do not prescribe medication.

Some areas of focus at the Counseling Center include, but are not limited to:

- concerns about cultural or racial issues
- concerns about sexuality or sexual identity
- conflicts with family members
- excessive anxiety or stress
- feelings of depression
- issues of abuse or trauma, past or present
- lack of assertiveness
- lack of motivation
- personal loss (death, divorce, or illness)
- problems with alcohol or drug use
- problems with eating or body image
- problems with interpersonal relationships
- procrastination

## **Finances**

### ***How do we settle our account with the College?***

All account transactions must take place with the Business Office via payment plan, check, or cash payments in combination with financial aid (if a student is eligible). The Business Office manager can provide more details on how payments can be made. Bills are typically sent on a monthly basis, beginning in July.

### ***How do we apply for financial aid?***

For first-year students, all applications must have been filed and processed by March 2, 2007. Both the CSS Profile and the FAFSA (Free Application for Federal Student Aid) were distributed at some point either by a student's high school college Guidance Office and/or the college of interest throughout the past fall/winter season. If a student still needs to apply, it isn't too late. However, scholarship/grant funds are limited and therefore the sooner applications can be submitted, the better.

### ***When are financial aid award letters sent out?***

Most first-year students received letters between February and June; some letters may be sent later in the summer, due to applications being submitted later in the process.

### ***How much money should I send with my student?***

At the very minimum, students should arrive to campus with enough money to:

- Purchase books and supplies (anywhere from \$400-600 each semester)
- Pay for any additional off-campus activities during the first month  
(not all financial aid will be credited during the first week of school)

All students should always have enough money in case of any emergency.

***Should my student open a local checking account?***

All financial aid and scholarships will typically be sent directly to either the Office of Financial Aid and/or the Business Office. It is not a bad idea to have an account near campus for the purpose of making transactions and also keeping money in a safe place. Bank representatives will be available during Orientation to set up accounts.

## **Health Services**

***What services are provided at Student Health Services?***

Health Services is staffed with three family practice physicians (both male and female) who are able to provide the same care and treatment that a patient would receive at any family practice office.

***What if my student becomes ill?***

There is no charge for coming to Health Services to see the physician. Many medications are available to students at cost, which can be billed to the student's account in the Business Office. This allows students to use Health Services without monetary concerns. If prescriptions are necessary, they will be written by the physician.

***Does my student need a specific insurance to come to Health Services?***

No insurance is necessary to see our physicians—this service is free. If outside services are necessary, then insurance can be used. For example, if labs or x-rays are needed, the student's insurance can be billed.

***Does my student need to carry an insurance card?***

Yes. This will allow prompt services to outside providers if necessary. It is also important in case of an emergency or in filling any needed prescriptions.

***Does Health Services refill prescriptions that my students is currently taking?***

Prescriptions can be refilled by the physician at his or her discretion. Controlled substances will be reviewed by the physician on an individual basis.

## **Housing**

***What is in a residence hall room?***

Each room is furnished with a bed frame, mattress, dresser, closet space, desk, and chair for each resident. Students will need to supply linens for an extra long twin bed, towels, pillows, and blankets.

***What is the guest policy?***

Any invited guest may visit in the floor lounge or private room of a resident, with the consent of the roommate, during designated visitation hours.

***Can my student have overnight guests?***

All guests must be respectful of the rights and comfort of roommates at all times. The College does not condone cohabitation. In order to host an overnight guest, a student MUST receive prior roommate approval. In addition, written roommate and area coordinator approval is required for visits lasting longer than three nights. Only the assigned number of students plus two guests may occupy a room at one time. Residents are responsible for their guests' behavior and must inform them of Whittier's policies.

***Does my student need personal property insurance?***

Yes, personal property insurance is a good investment. However, it may be wise to check to see if your student is covered by an existing homeowner's or renter's policy before purchasing new insurance. The College will make reasonable efforts to protect students' property; however, it is understood that the College is not in any way liable for the loss, theft, or damage of any property belonging to residents.

## **Professional Opportunities**

***What are the main services provided to my student by Career Services?***

The Office of Career Services provides career development services free of charge on a drop-in basis, group workshops and individual career counseling (by appointment) for any students interested in:

- choosing a major
- exploring occupations
- career decision-making
- part-time and full-time job assistance
- options for graduate study

***When is the appropriate time for my student to make his or her first appointment with the career counselor?***

The biggest misconception by most students is waiting until a few weeks before graduation to meet with the career counselor. The Whittier College Office of Career Services has a four-year plan to help put your student on the most successful career path possible. The first appointment should be made during your student's first year. Your student will be given a checklist detailing ideas and timelines that he or she can use to help guide them through each year. Meeting annually with his or her career counselor and staying connected with the Office of Career Services will be invaluable to your student's future success.

***Does Whittier College have an internship program?***

The Office of Internships & Community-Based Learning provides preparation, advising and resources for students who want to participate in internships. Internships complement a student's educational experience. Internships are the best way to see first-hand how a liberal arts education connects to the real world and potential professional options. Internships during the first years of college allow a student to explore options and to enhance skills and self-knowledge. Internships during the junior and senior years help a student fine-tune his or her professional goals, get ahead of the competition and make useful contacts for the future.

***Can my student study abroad during one of his or her semesters at Whittier College?***

Studying abroad for a semester (usually during the junior year) can be a great way to enhance your student's Whittier College education. First-year students should plan to attend a Study Abroad General Meeting to learn more. The application process begins the year before the student wants to study abroad. Students are required to submit an application and well-designed learning plan as part of a competitive selection process to enter a study abroad program and earn academic units toward their undergraduate degree. Interested students are encouraged to visit the Office of International Programs located in Philadelphia House for information.

## **Safety**

### ***How safe is the College?***

The Department of Campus Safety is charged with responding to safety issues on the campus. The department is staffed 24 hours a day, monitoring intrusion and fire alarms and being the telephone answer point for the College. The officers are the first responders for all safety calls in addition to their regular patrolling of the buildings on campus. The officers are trained in CPR, First Aid and fundamentals of criminal law, crisis intervention, and patrol procedures. Most of the officers have attended a police academy or acquired over 300 hours of security training. The department also provides an escort service for the safety of the students, staff, and visitors to the College. Campus Safety provides the visibility of uniformed patrol for deterrence of crime, but also provides crime prevention programming in the residence halls and various departments of campus. Safety and crime prevention is an on-going, regular process on campus that requires everyone's involvement in our community. Safety on campus is everyone's responsibility.

## **Student Activities**

### ***What activities are available for my student?***

Whittier College offers many different types of out-of-classroom opportunities for your student. We strive to create a true co-curriculum where out-of-class activities enhance your student's formal education. Whether your student chooses to spend his or her free time participating in a Southern California Intercollegiate Athletic Conference (SCIAC) or intramural sport, getting active in an organization, enhancing their leadership skills, joining a society, giving back to the community through service, furthering his or her education by tutoring, or joining an academic honor society, Whittier College has an opportunity!

The Office of Student Activities (OSA) is the hub of things-to-do on campus. OSA has information about all of our more than 70 active student organizations. If none of our organizations meet your student's needs or interests, OSA can also help him or her start a new organization!

We highly encourage all students to frequently check the Campus Activities Calendar at <http://events.whittier.edu> to see what programs and events are coming up. This helpful tool is updated almost daily to keep Poets in the know about what's going on around campus. If students complain "there's never anything to do around here," we assure you, they're pulling your leg!

Some families are concerned that their student's involvement in co-curricular activities might result in lower grades, while others may worry that their son or daughter may not do anything but attend classes. Many students who become involved in campus activities find that their involvement improves their overall experience at Whittier College. Through involvement during their college career, students develop valuable leadership and interpersonal skills that will serve them throughout their lives.

***What is there to do on the weekends at Whittier College?***

In addition to studying, there are usually many different options for students on the weekends. Some of our biggest events and traditional activities are held on the weekends, such as Homecoming, SportsFest, Luminarias (formal dance), Spring Festival, and Spring Sing.

In addition to regular programming, the Office of Student Activities, along with the Dean of Students Office, offers Southern California highlights bus trips. These trips are at a reduced cost or free to Whittier College students. In the past, we have taken students to see Wicked at the Pantages Theatre in Hollywood, San Diego Zoo, Downtown Disney, Universal City Walk, Pirate Dinner Adventure, Los Angeles Lakers basketball games, and the Museum of Tolerance.

A list of bus trips for fall 2007 will be available during Orientation. These are great opportunities for out-of-town or out-of-state students to become better acquainted with the greater Los Angeles area, and can be a fun trip for local students, as well!

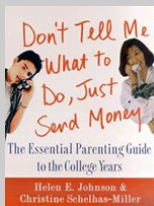
## RECOMMENDED READING

*If you are seeking additional information about the college transition, these books are available at your local bookstore.*

***Don't Tell Me What To Do, Just Send Money***

*by H.E. Johnson & C. Schelhas-Miller*

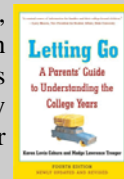
Learn how to be a mentor, and celebrate your student's independence while still providing influence and support. Get simple suggestions on a wide range of issues including financial matters, academic concerns and social adjustment.



***Letting Go: A Parent's Guide to Understanding the College Years***

*by K.L. Coburn & M. Lawrence Treeger*

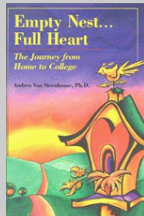
Starting in the junior year of high school and continuing throughout the college years, learn how to distinguish normal developmental stages from problems that may require parental or professional intervention.



***Empty Nest...Full Heart: The Journey from Home to College***

*by A. VanSteenhouse, Ph.D.*

This book offers a lighthearted, yet savvy look at the turbulent time between a student's senior year in high school and that first year of college. The book's generous and compassionate scope makes it lively, humorous, and emotionally resonant.



***Helping Your First-Year College Student Succeed***

*By R.H.. Mullendore and C. Hatch*

This booklet focuses on "letting go" as a long-term process that should never be completed. Feelings parents and students will likely experience during the first year of college are explored and suggestions are offered for resolving a myriad of issues.



# CAMPUS RESOURCE DIRECTORY

*All numbers can be reached at (562) 907-xxxx*

<b>For questions about</b>	<b>Visit</b>	<b>Call</b>
<b>Absences from class</b> .....	Dean of Students in Philadelphia House ..... Instructor	x4233
<b>Academic advising</b> .....	Faculty Mentor or Advisor	
<b>Academic coaching</b> .....	Center for Academic Success ..... in Science Building	x4825
<b>Academic honors</b> .....	Registrar in Mendenhall.....	x4241
<b>Academic sanctions</b> .....	Assoc. Dean of Liberal Education ..... in Mendenhall	x4903
<b>Accidents</b> .....	Health Services in Hamilton House ..... Campus Safety in Haverhill B .....	x4400 x4211
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<b>Alcohol/drug info</b> .....	Counseling Services in Haverhill A.....	x4239
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<b>Copying services</b> .....	Copy Center in Guilford House .....	x4265
<b>Counseling, personal</b> .....	Counseling Center in Haverhill A.....	x4239
<b>Course registration</b> .....	Registrar in Mendenhall.....	x4241
<b>Crime prevention</b> .....	Campus Safety in Haverhill B .....	x4211
<b>Dental care, referrals</b> .....	Health Services in Hamilton House .....	x4400
<b>Depression</b> .....	Counseling Services in Haverhill A.....	x4239
<b>Disabilities</b> .....	Disability Services in Science Building .....	x4840
<b>Disciplinary matters</b> .....	Dean of Students in Philadelphia House .....	x4233
<b>Discrimination</b> .....	Dean of Students in Philadelphia House .....	x4233
<b>Doctor appointments</b> .....	Health Services in Hamilton House .....	x4400
<b>Dropping courses</b> .....	Registrar in Mendenhall.....	x4241
<b>Drug/alcohol info</b> .....	Health Services in Hamilton House .....	x4400
<b>Emergencies</b> .....	Campus Safety in Haverhill B .....	x4211
<b>Emergency preparedness</b> .....	Campus Safety in Haverhill B .....	x4211

<b>Employment (on- &amp; off-campus)</b>	Career Services in Philadelphia House	x4230
<b>Events, student</b>	Office of Student Activities in Hastings House <a href="http://events.whittier.edu">http://events.whittier.edu</a>	x4986
<b>Exam schedule</b>	Registrar in Mendenhall	x4241
<b>Fees</b>	Business Office in Mendenhall	x4207
<b>FERPA</b>	Registrar in Mendenhall	x4241
<b>Financial Aid</b>	Financial Aid in Weingart Hall	x4285
<b>Gay/lesbian student concerns</b>	Dean of Students in Philadelphia House Counseling Services in Haverhill A Cultural Center in Hanover House	x4233 x4239 x4962
<b>Grade appeal</b>	Registrar in Mendenhall Faculty member or dept. chair	x4241
<b>Grants</b>	Financial Aid in Weingart Hall	x4285
<b>Hearing board</b>	Residential Life in Philadelphia House	x4223
<b>Housing (on- &amp; off-campus)</b>	Residential Life in Philadelphia House	x4223
<b>ID card</b>	Campus Safety in Haverhill B	x4207
<b>International students</b>	Office of Admission in Weingart Hall	x4238
<b>Internship information</b>	Internships Office in Philadelphia House	x4533
<b>Intramural sports</b>	Athletics Department in Athletic Center	x4986
<b>Learning resources</b>	Center for Academic Success in Science Building	x4825
<b>Legal assistance</b>	College Legal Clinic in Fullerton	(714) 870-5757
<b>Lost and found</b>	Campus Safety in Haverhill B	x4211
<b>Mail</b>	Mail Room in Guilford House	x4264

<b>Maintenance</b> .....	Facilities in Facilities Building .....	x4261
<b>Meal plan/meal card</b> .....	Bon Appétit in Sprung Structure.....	x4257
<b>Mental health</b> .....	Counseling Services in Haverhill A.....	x4239
<b>Menu (Campus Inn)</b> .....	Bon Appétit Hotline.....	x4257
<b>Minority student concerns</b> .....	Cultural Center in Hanover House.....	x4962
<b>Newspaper, student</b> .....	<i>Quaker Campus</i> in Hoover Basement..... <a href="http://web.whittier.edu/qc">http://web.whittier.edu/qc</a>	x4254
<b>Orientation</b> .....	Dean of Students in Philadelphia House.....	x4233
<b>Parking information</b> .....	Campus Safety in Haverhill B .....	x4211
<b>Payment of College fees</b> .....	Business Office in Mendenhall.....	x4207
<b>Psychotherapy</b> .....	Counseling Services in Haverhill A.....	x4239
<b>Radio station, student</b> .....	KPOET in Hoover Basement..... <a href="http://www.kpoetradio.com">http://www.kpoetradio.com</a>	x4992
<b>Records, student</b> .....	Registrar in Mendenhall.....	x4241
<b>Refund of tuition</b> .....	Business Office in Mendenhall.....	x4207
<b>Registration</b> .....	Registrar in Mendenhall.....	x4241
<b>Residence halls</b> .....	Residential Life in Philadelphia House.....	x4223
<b>Résumé writing</b> .....	Career Services in Philadelphia House .....	x4230
<b>Room/roommate questions</b> .....	Residential Life in Philadelphia House.....	x4223
<b>Scholarships</b> .....	Financial Aid in Weingart Hall.....	x4285
<b>Sexual assault prevention</b> .....	Dean of Students in Philadelphia House..... Counseling Services in Haverhill A.....	x4233 x4239
<b>Sexual harassment</b> .....	Dean of Students in Philadelphia House..... Counseling Services in Haverhill A.....	x4233 x4239

<b>Societies (Greek life)</b> .....	Associate Dean of Students .....	x4274
	in Philadelphia House	
<b>Sports information</b> .....	Athletics in Athletics Center .....	x4271
<b>Student Government</b> .....	Council of Representatives .....	x4876
	in Hoover Basement	
<b>Study abroad</b> .....	International Programs .....	x4582
	in Philadelphia House	
<b>Study skills</b> .....	Center for Academic Success .....	x4825
	in Science Building	
<b>Summer sessions</b> .....	Registrar in Mendenhall .....	x4241
<b>Theft</b> .....	Campus Safety in Haverhill B. ....	x4211
<b>Telephone (campus)</b> .....	IT Services in Library .....	x5000
<b>Transcripts</b> .....	Registrar in Mendenhall .....	x4241
<b>Transfer credit</b> .....	Registrar in Mendenhall .....	x4241
<b>Tutoring</b> .....	Center for Academic Success .....	x4825
	in Science Building	
<b>Verification of enrollment</b> .....	Registrar in Mendenhall .....	x4241
<b>Volunteer opportunities</b> .....	Office of Student Activities .....	x4986
	in Hastings House	
<b>Withdrawal from classes</b> .....	Registrar in Mendenhall .....	x4241
<b>Withdrawal from the College</b> .....	Dean of Students in Philadelphia House .....	x4233
<b>Writing concerns</b> .....	Center for Academic Success .....	x4825
	in Science Building	
<b>Yearbook, student</b> .....	<i>Acropolis</i> in Hoover Basement .....	x4920

## Want to stay up-to-date on Whittier events?

Subscribe to the *Quaker Campus* newspaper • Listen to [www.kpoetradio.com](http://www.kpoetradio.com)  
 Purchase old yearbooks ([acropolis@poets.whittier.edu](mailto:acropolis@poets.whittier.edu))

## WHITTIER AREA RESOURCES

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### **Emergencies**

**Whittier Police Department  
(non-emergencies)**  
(562) 945-8250

**Project Sister  
(sexual assault crisis services)**  
(909) 626-4357

**Regional Poison Control**  
(800) 876-4766

**Suicide Prevention (24-hours)**  
(877) 727-4747

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### **Community Services**

**California Dept. of Motor Vehicles**  
(800) 777-0133

**Charter Communications (Cable TV)**  
(800) 681-9997

**Citizenship & Immigration Services**  
(800) 375-5283

**Fire Department (Los Angeles county)**  
(626) 444-2581

**L.A. County Registrar of Voters**  
(562) 462-2748

**Social Security Administration**  
(800) 772-1213

**Whittier City Hall**  
13230 E. Penn St., Whittier  
(562) 945-8200

**Whittier Information & Referral**  
(562) 464-3368

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### **Churches, Mosques & Temples**

**First Family (Assemblies of God)**  
8434 S. Greenleaf Ave., Whittier  
(562) 698-6737

**First Baptist (Baptist)**  
13106 E. Bailey St., Whittier  
(562) 698-0095

**Community Grace Brethren (Brethren)**  
11000 E. Washington Blvd., Whittier  
(562) 692-0588

**Grace Brethren (Brethren)**  
6704 S. Milton Ave., Whittier  
(562) 698-0914

**Calvary Chapel (Brethren)**  
12817 Hadley St., Whittier  
(562) 693-2500

**St. Gregory's Catholic (Catholic)**  
13935 E. Telegraph Rd., Whittier  
(562) 941-0115

**St. Mary's Catholic (Catholic)**  
7215 S. Newlin Ave., Whittier  
(562) 698-0107

**Christian Science Church  
(Christian Science)**  
8705 S. Catalina Ave., Whittier  
(562) 693-9116

**Whittier Church of Christ  
(Church of Christ)**  
8155 S. Painter Ave., Whittier  
(562) 698-2597

**First Christian Church  
(Disciples of Christ)**  
6355 S. Greenleaf Ave., Whittier  
(562) 698-0556

**St. Matthias Episcopal (Episcopal)**  
7056 S. Washington Ave., Whittier  
(562) 698-9741

**First Friends (Friends)**  
13205 E. Philadelphia St., Whittier  
(562) 698-9805

**Swaminarayan Hindu Temple (Hindu)**  
12401 E. Pellissier Rd., Whittier  
(562) 692-2277

**Temple Beth Ohr (Jewish)**  
15721 Rosecrans Ave., La Mirada, 90638  
(714) 521-6765

**Temple Beth Shalom (Jewish)**  
14564 E. Hawes St., Whittier  
(562) 941-8744

**Shepherd of the Hills Lutheran  
(Lutheran)**  
15215 Janine Dr., Whittier  
(562) 696-1151

**Trinity Lutheran (Lutheran)**  
11716 E. Floral Dr., Whittier  
(562) 699-7431

**First Methodist (Methodist)**  
13222 E. Bailey St., Whittier  
(562) 698-0022

**Islamic Center of Southern California  
(Muslim-Islamic)**  
434 S. Vermont Ave., Los Angeles, 90020  
(213) 382-9200

**East Whittier Presbyterian  
(Presbyterian)**  
14061 E. Second St., Whittier  
(562) 698-9948

**Whittier Presbyterian (Presbyterian)**  
6030 S. El Rancho Dr., Whittier  
(562) 692-3748

**Hillcrest Congregational Church  
(United Church of Christ)**  
2000 West Rd., La Habra Heights, 90631  
(562) 947-3755

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### **Financial Services**

**Bank of America**  
7255 S. Greenleaf Ave., Whittier  
(562) 868-1448

**Credit Union of Southern California**  
8028 S. Greenleaf Ave., Whittier  
(562) 698-8326

**Consumer Credit Counseling Service of  
Los Angeles**  
(800) 750-2227  
*Free budget, money management and debt  
counseling.*

**U.S. Bank**  
13525 E. Whittier Blvd., Whittier  
(562) 698-2521

**Union Bank of California**  
8510 S. Painter Ave., Whittier  
(562) 693-9636

**Washington Mutual Bank**  
13103 Philadelphia St., Whittier  
(562) 945-1592

**Wells Fargo**  
7202 S. Greenleaf Ave., Whittier  
(562) 945-1511

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### **Health Services**

**Alcoholics Anonymous**  
(323) 936-4343

**Bright Medical Urgent Care**  
15725 E. Whittier Blvd., Whittier  
(562) 947-7754

**L.A. County AIDS & HIV Program**  
(213) 351-8000

**National AIDS & HIV Hotline**  
English: (800) 342-2437  
Spanish: (800) 344-7432

**National Alcohol & Drug Abuse Hotline**  
(800) 252-6465

**Presbyterian Intercommunity Hospital**  
12401 E. Washington Blvd., Whittier  
(562) 698-0811

**Whittier Hospital Medical Center**  
9080 Colima Rd., Whittier  
(562) 945-3561

## **Transportation**

### **Burbank Airport (BUR)**

*Approx. 34 miles NW of Whittier College*  
2627 N. Hollywood Way, Burbank, 91505  
(818) 840-8840

### **Long Beach Airport (LGB)**

*Approx. 18 miles SSW of Whittier College*  
4101 E. Donald Douglas Dr.  
Long Beach, 90808  
(562) 570-2600

### **Los Angeles International Airport (LAX)**

*Approx. 28 miles W of Whittier College*  
1 World Way, Los Angeles, 90045  
(310) 646-5252

### **Ontario International Airport (ONT)**

*Approx. 34 miles E of Whittier College*  
1940 East Moore Way, Ontario, 91761  
(909) 937-2700

### **Orange County John Wayne Airport (SNA)**

*Approx. 34 miles SE of Whittier College*  
18601 Airport Way, Santa Ana, 92707  
(949) 252-5200

### **Alaska Airlines**

(800) 252-7522

### **American Airlines**

(800) 433-7300

### **Continental Airlines**

(800) 523-3273

### **Delta Airlines**

(800) 221-1212

### **JetBlue Airlines**

(800) 538-2583

### **Northwest Airlines**

(800) 225-2525

### **Southwest Airlines**

(800) 435-9792

### **US Airways**

(800) 428-4322

### **United Airlines**

(800) 241-6522

### **Amtrak**

(800) 872-7245

### **Metrolink Customer Info**

(800) 371-5465

### **Whittier Transit**

(562) 929-5550

### **Greyhound Bus Lines**

(800) 231-2222

### **Metro Transportation Authority (MTA)**

(800) 266-6883

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## **Restaurants**

### **Ambrose Pizzeria**

6717 Greenleaf Ave., Whittier  
(562) 696-1093

### **Baja Fresh Mexican Grill**

13582 Whittier Blvd., Whittier  
(562) 464-5900

### **California Grill**

6751 Painter Ave., Whittier  
(562) 907-7017

### **Coffee Bean & Tea Leaf**

7201 Greenleaf Ave., Whittier  
(562) 698-8452

### **Golden Triangle Thai Restaurant**

7011 Greenleaf Ave., Whittier  
(562) 945-6778

### **Lascari's Italian Deli and Restaurant**

16255 Whittier Blvd., Whittier  
(562) 943-1113

### **Marco Polo's Pizza**

6553 Comstock Ave., Whittier  
(562) 698-4166

**New Canton Restaurant**  
13015 Philadelphia St., Whittier  
(562) 698-7315

**Norm's Restaurant**  
14810 Whittier Blvd., Whittier  
(562) 907-2760

**Starbucks**  
6758 Greenleaf Ave., Whittier  
(562) 789-9258

**Uptown Mexican Cafe**  
7040 Greenleaf Ave., Whittier  
(562) 945-5877

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### **Grocery Stores**

**Albertsons**  
13003 E. Whittier Blvd., Whittier  
(562) 696-5025

**Herbie's (House of Health)**  
13310 E. Whittier Blvd., Whittier  
(562) 945-1322

**Ralphs**  
14919 E. Whittier Blvd., Whittier  
(562) 945-3779

**Stater Brothers**  
11750 E. Whittier Blvd., Whittier  
(562) 696-3212

**Trader Joe's**  
15025 E. Whittier Blvd., Whittier  
(562) 698-1642

**Vons**  
15740 La Forge St., Whittier  
(562) 943-0516

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### **Shopping Malls**

**Brea Mall**  
1065 Brea Mall, Brea, 92821  
(714) 990-2732

**Montebello Town Center**  
2134 Montebello Town Center Drive,  
Montebello, 90640  
(323) 722-8454

**Puente Hills Mall**  
1600 Azusa Ave., City of Industry, 91748  
(626) 965-8086

**The Quad at Whittier**  
13502 Whittier Blvd., Whittier  
(562) 693-5543

**Whittwood Town Center**  
15603 E. Whittwood Lane, Whittier  
(562) 947-2871

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### **Post Offices**

**Bailey Station**  
6709 S. Washington Ave., Whittier  
(562) 698-4810

**Main Post Office**  
8520 S. Michigan Ave., Whittier  
(800) 275-8777

## **GOODIE BAGS FOR YOUR STUDENT**

At the end of each semester, the Residence Hall Association (RHA), in conjunction with the Office of Residence Life, offer parents the opportunity to send Survival Packs to students.

They cost \$20 each and can only be sent to students living on campus. Some of the goodies in them are: bottled water, juice, pieces of fruit, popcorn, macaroni & cheese, applesauce, gum, candy bars, fruit bars, fruit packs, sticky notes and ring pops.



*If you have questions, call the Office of Residence Life at (562) 907-4223*

## IMPORTANT ACADEMIC DATES

*Mark your calendars now!*

### **Fall Semester**

Classes begin	September 6
Last day to add	September 13
Last day to drop with no record	September 27
Last day to file CR/NC card	October 4
Mid-semester break	October 12
Last day to withdraw from a course (W)	October 17
Homecoming / Whittier Weekend	October 25 - October 28
Thanksgiving Break	November 22 - November 25
Last day of classes	December 7
Reading Day	December 10
Finals	December 11 - December 14
Residence halls close	December 15 at noon

### **January Interim**

Residence halls open	January 6 at noon
Classes begin	January 7
Last day to add	January 11
Last day to drop with no record	January 18
Last day to file CR/NC card	January 18
Martin Luther King, Jr. Holiday	January 21
Last day to drop with record of enrollment (W)	January 25
Last day of Jan Term classes	February 2

### **Spring Semester**

Residence Halls open for new students	February 4 at noon
New Student orientation	February 5 - February 6
Classes begin	February 7
Last day to add	February 14
Last day to drop with no record	February 28
Last day to file CR/NC card	March 6
Last day to drop with record of enrollment (W)	March 20
Residence halls close for Spring Break	March 29 at noon
Spring Break	March 31 - April 4
Residence halls re-open	April 6 at noon
Pre-registration for Fall and Summer terms	April 21 - May 1
Last day of classes	May 13
Reading Day	May 14
Finals	May 14, 15-17, 19
Residence halls close (except graduating seniors)	May 20 at noon
Commencement	May 23
Residence halls close (graduated seniors)	May 24 at noon



Whittier College  
13406 Philadelphia Street  
Whittier, CA 90608  
<http://www.whittier.edu>