How to ADD/REMOVE Advisor Holds

1. Point your web browser at https://my.whittier.edu/ and log in.



Please use a current version of Microsoft <u>Internet Explorer</u> or Mozilla <u>Firefox</u>.

2. Go to the "My Info" tab:

	My Courses	My Info
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3. On the "My Info" tab, go to the "Faculty Registration Tools" channel and choose "Advisor Listing":

Faculty Registration Tools	
Advisor Listing	
Schedule of Classes	
Class list	
Wait List	
Course Catalog	

4. You can only see advisees who are registered for a specific term. Select the term that your advisee is CURRENTLY registered in, not the term they are registering for:



Submit

5. You'll then see a list of all your advisees. To see the hold that they may have, click on the "view" link, in the "Holds" column.

Advisee Listing									
Student Name	ID	Advisor Type	Student Information	Holds					
Test1000, Test	90001000 🕋	Advisor in Primary Major	View	View					
Test1001, Test	90001001 🕋	Advisor in Primary Major	View	View					

6. Pictured are all the holds the student has on their record. Seeing a list of all holds gives the advisor the opportunity to remind the student that they have multiple holds, all of which must be resolved before they'll be allowed to register.

Information for Te	st Test100	2				
Enter Reason for I	Hold:			Add Advisor Hold		
Current, Active Ad	Iministrati	ive Holds				
Type Description	From	To	User	Reason	Amount Orig Processes Affected	Action
AD Advisor	10/27/20	010 12/31/2	2099 WVANEL	LIS Must be advised to re	egister Registration	Remove

7. Not only are the holds viewable from my.whittier.edu, they are also viewable in DegreeWorks. The student will have multiple opportunities to see that they have holds.

Student View AB156140 as of 10/27/2	010 at 12:14
Student	Whittier, Johnny Law
ID	20128419
Degree	BA - Bachelor of Arts
Major	Undeclared
Minor	
Classification	01 - Freshman
Admit Term	Fall 2010 - Whittier College
Advisor	Van Ellis, Wayne W
Holds	Advisor Business Office Health Services Library Hold

8. The first hold is the Advisor Hold. This hold will automatically be placed on students prior to registration. After you advise them, you are able to release the hold and allow them to register. You release the hold simply by pressing the "Remove" button:

Info	mation for Test	Test1002						
inte	Reason for H	old:			Add Advisor Hold			
urre	ent, Active Adn	ninistrative	Holds					
ype	Description	From	To	User	Reason	Amount Orig	Processes Affected	Action
AD	Advisor	10/27/2010	12/31/2099	WVANELLIS	Must be advised to register		Registration	Remove
BO	Business Office	10/27/2010	12/31/2099	WVANELLIS	Business Office		Registration Transcripts Graduation Accounts Receivable	
HS	Health Services	10/27/2010	12/31/2099	WVANELLIS	Immunization forms needed		Registration Graduation	
							2. 해양····································	

9. The hold is now released. If the "Advisor Hold" was the only hold, they would be able to register. Since they have other holds, they should be advised to resolve those holds before they can register.

information for	Test Test100	2				
rror: You must	enter a re	ason for th	ne hold.			
nter Reason fo	r Hold:			Add Advisor Hold		
urrent, Active	Administrati	ve Holds				
urrent, Active	A <i>dministrati</i> 1 From	ve Holds To	User	Reason	Amount Orig Processes Affected	Actio
Ourrent, Active ype Description BO Business O	Administrati From fice 10/27/20	ve Holds To 10 12/31/2	User 099 WVANEL	Reason LIS Business Office	Amount Orig Processes Affected Registration Transcripts Graduation Acco	Action
Surrent, Active ype Description BO Business Of HS Health Serv	Administrati From fice 10/27/20 ces 10/27/20	ve Holds To 10 12/31/2 10 12/31/2	User 099 WVANEL 099 WVANEL	Reason LIS Business Office LIS Immunization forms needed	Amount Orig Processes Affected Registration Transcripts Graduation Accou Registration Graduation	Action unts Receivable

10. After Registration, you can put a hold back on for any reason. Simply enter a hold description, and click the "Add Advisor Hold"

Infe	rmation for Tes	Test1002						
Dine	A Maddin for Tes	it restrooz						
Error	: You must e	nter a reaso	on for the h	iold.				
Ente	r Reason for H	lold: Missed A	dvising Apppo	intment	Add Advisor Hold			
Curr	ent, Active Adi	ministrative	Holds					
Туре	Description	From	To	User	Reason	Amount Orig	Processes Affected	Action
во	Business Office	10/27/2010	12/31/2099	WVANELLIS	Business Office		Registration Transcripts Graduation Accounts Receivable	2
HS	Health Services	\$ 10/27/2010	12/31/2099	WVANELLIS	Immunization forms needed	1	Registration Graduation	
LB	Library Hold	10/27/2010	12/31/2099	WVANELLIS	Books not returned		Registration Transcripts Graduation	

11. And the new hold will appear. The student will not be able to make ANY changes to their registration when there is a hold on their record.

Information for Te	st Test10(02					
Enter Reason for	Hold:			Add Advisor Hold			
Current, Active Ad	Iministral	tive Holds					
Type Description	From	To	User	Reason	Amount Orig	Processes Affected	Action
AD Advisor	10/27/20	010 12/31/2	2099 REGWC	Missed Advising Apppointment	Faculty Advisors	Registration	Remove